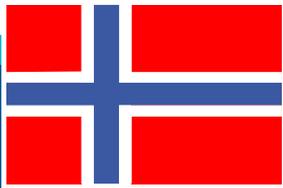


## Improving Control Rooms at the Norwegian Fire Service

### Business needs

Nodnett was formed by the government of Norway who established a need to supply a shared communications system between the country's Fire, Police and Health agencies. This project would also run in parallel with the need for a fully integrated Command, Control and Communications System to the Norwegian Fire Service.

This project delivered an integrated communications platform across the Norwegian Territorial area. The requirement was to deploy a secure dedicated TETRA based digital network meeting a number of objectives including interoperability, resilience, national coverage, inter-agency, capability and seamless integration to mobilising and incident management systems.



### Nodnett project profile

- Serving a population of 4.6 million dispersed over a complex terrain of 324,000 square kilometers.
- Project aim is to provide joint services (police, fire and health) public safety digital radio network across the whole of Norway
- To provide new control room facilities for the three services, a primary driver for this joint approach has been the need to exchange and co-ordinate information as well as personnel



### Project delivery

Capita and Frequentis formed a partnership to deliver Command, Control and Communications platform into the Fire Service control rooms and associated Fire Service Station locations. Capita provided their **VisionFX** Command and Control solution with an interface to the Frequentis ICCS using a CAD. net interface. This interface exploits the benefits of combining Radio and Telephony controls, including Call Line Identification, Call Initiation, Short Data Messaging and Status Updating. Additionally the system is deployed in multi-lingual format providing both English and Norwegian user options. The Capita **VisionFX** solution is deployed in key data centres across Norway with multiple client locations. The system supports critical mobilising functions combined with digital mapping, resource management, GD92 Station end mobilising, and system reporting and mobile data.

The system is currently being rolled out across the country in conjunction with the deployment of the national digital TETRA network. Initial acceptance testing has been completed on the Capita/Frequentis solution and we are in the process of carrying comprehensive system training to the system users and trainers.

