

Vision Mobile

Extending Command & Control to the Incident Ground

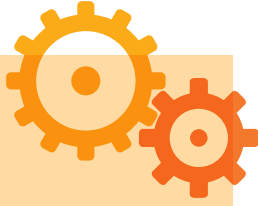
Managing demand in the Control Room, providing more information to resources at an incident and better situational awareness are just some of the benefits that come with deploying **Vision Mobile**. With device independence the app can be used by staff with a variety of mobile devices maintaining a consistent style across the mobile platforms to provide data connectivity with the control room. Capita has developed **Vision Mobile** to support all staff involved in incidents and tasking in providing a single information and communication hub, which improves officers' ability to see and action incidents and reduces voice contact with the control room.

Vision Mobile has been designed to enhance the capabilities of Capita's **Vision** Command and Control solution:

- COTS solution with a low cost of ownership
- A future proof solution with a modern, secure mobile architecture - supports 3G / Wi-Fi / 4G / LTE as standard
- Device and platform independence
- Key operational and decision information delivered rapidly to the point of need
- Reduces risk as all involved parties from initial call receipt to resources arriving at scene are fully informed with a single, unified information source
- Remote access to **Vision** and other connected subsystems reduces voice calls back to Control Rooms as officers and Crew can update incidents and perform searches etc. remotely
- Significant savings on Airwave voice calls
- Operational efficiencies when tasking to all emergency and non-emergency tasks – information does not need to be relayed using voice and therefore resources can arrive at scene quicker
- Increases situational awareness as mobile resources can easily attach photos and videos to an incident
- Facilitates collaboration as other agency resources can be easily provided with the app and passed incident/task/ appointment information



Headline functionality



Book on / Book off and change status **remotely**

Incident and tasking information **pushed** from the Control Room to the officer

Allowing officers and crew to quickly **view incidents** which they have been **assigned to**

Accept or Reject the incident – automatic alerts if response is not within defined period

Makes use of **native smart phone apps** such as Sat Nav and Mapping for location awareness

Allowing officers to quickly view incidents in their area of responsibility and **subscribe** to incidents for live updates

Officers receive full incident details via mobile with all supporting and risk information

Resource can update Incident/narrative with the **ability to upload images and video**

Online and Offline working with updates being automatically sent when connectivity is re-established

Visual and audible alerts to officers, even if they are not logged in

Perform **searches** of **Vision** for incident details

Instant **messaging** with other resources and the Control Room

Access to the central **contacts** directory

Enables Officers to **create incidents**

Online validation of data entry to reduce chance of errors, incorrect status etc.

Ability to send **batches of incidents** for an officer's attention

Send the **location** of Mobile users to **Vision Database**

Headline features

- Windows, Android and iOS support
- Supporting Cellular, WiFi and ESN connectivity
- Support for different device types i.e. tablet, smartphones, different screen sizes, etc.
- Secure, encrypted storage, auditable and built for multi-agency use
- Offline capabilities – resources can continue to work in a disconnected state
- Supporting 'task don't ask' pushing of tasks to resources making use of standard smartphone features such as satellite navigation



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